

GettingOut.com Account Setup:

Anyone wishing to communicate with an offender in NDOC through either text messaging, sending photos, short 30-second video clips, or video visits will need to set up an account on gettingout.com and add the offender you wish to contact. All messages, photos, videos, and video visits are subject to monitoring and recording.

Any attorney wishing to utilize the services above will need to first establish an account on [GettingOut.com](https://gettingout.com). Once your account has been setup, please email ViapathNVTechs@viapath.com to have an exception added to their account to allow for non-recorded video visits and/or phone calls. In your email, please include your name, address, phone number(s) you wish to have private calls on, and your BAR number for validation. Please note, there are no exceptions to allow for private messaging. There is no direct email service available for offenders at this time.

To setup your account and add a contact, please follow the steps below.

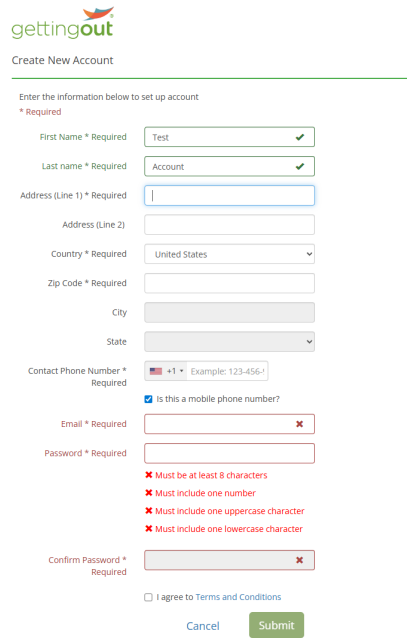
1. In your browser, go to gettingout.com. Click the login link in the upper right of the page.



2. Click the “Create one here” button to create a new gettingout.com account.

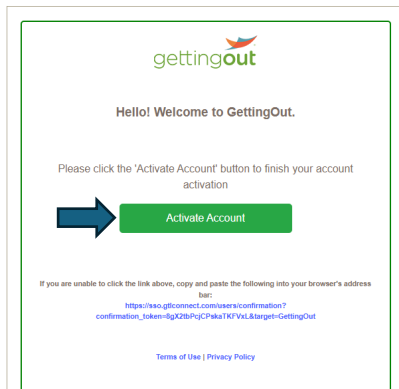
A screenshot of the GettingOut.com sign-in and account creation form. The form has a white background with a green and orange header. It includes fields for 'Email' and 'Password', a 'Forgot password?' link, and a green 'Sign In' button. Below the sign-in section is a link that says 'I have a Phone/PIN'. A blue arrow points to a section titled 'Don't have an Account?' which contains a 'Create one here' button. At the bottom, there is a note: 'If you already have an account with ConnectNetwork, you can use the same sign-in information (email/password)'. The footer includes a language dropdown (English), and links for 'Help', 'Privacy Policy', and 'Terms Of Use'.

- Please complete the new account information form completely.

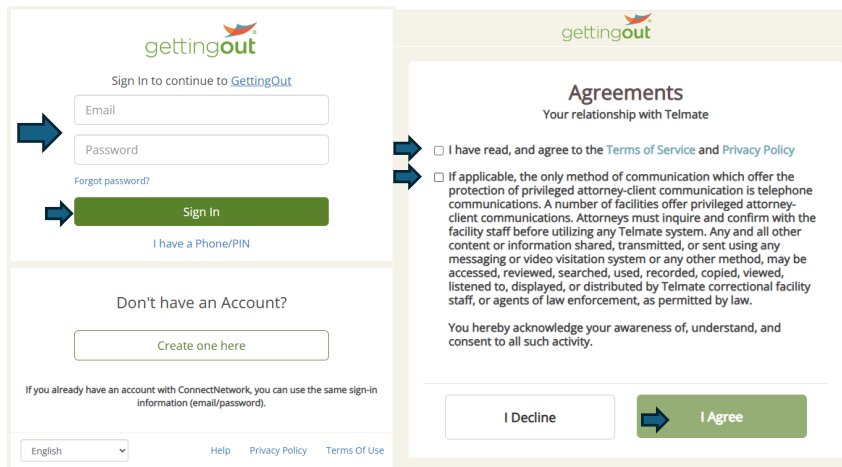


The screenshot shows the 'gettingout' 'Create New Account' form. It includes fields for First Name, Last Name, Address (Line 1 and 2), Country, Zip Code, City, State, Contact Phone Number, Email, Password, and Confirm Password. The form has validation errors: the Email field is marked with a red 'X' and the Password field has four red error messages: 'Must be at least 8 characters', 'Must include one number', 'Must include one uppercase character', and 'Must include one lowercase character'. The Confirm Password field also has a red 'X'. There are 'Cancel' and 'Submit' buttons at the bottom.

- You will receive an email to activate your account. Please click the “Activate Account” button in the email.

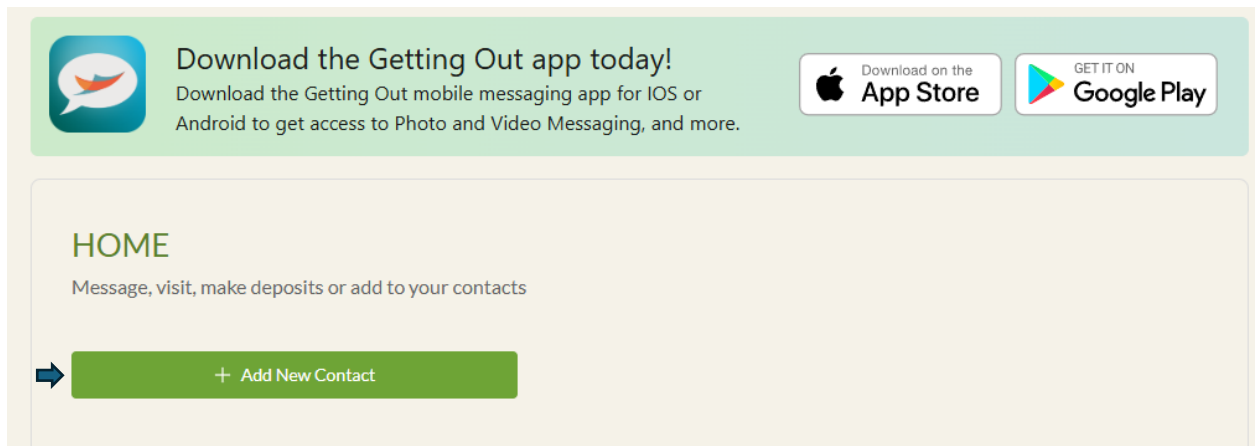


- Upon clicking this link, you will be taken to the login screen from step 2. Please login using the account information that you just created. On the next screen, agree to the terms and conditions.



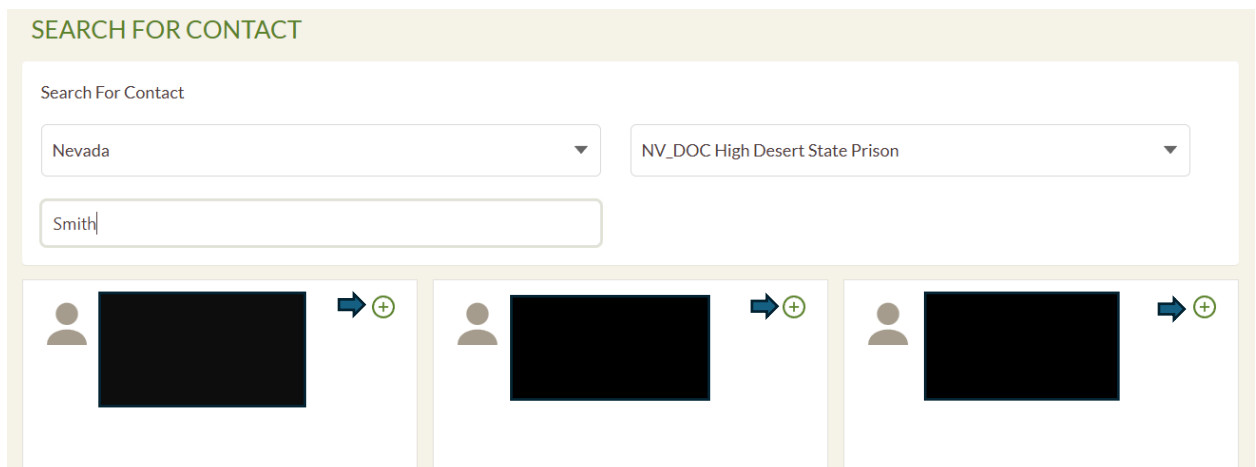
The image shows two side-by-side screenshots of the 'gettingout' web application. The left screenshot is the 'Sign In' page, featuring a 'gettingout' logo, a 'Sign In to continue to GettingOut' prompt, and input fields for 'Email' and 'Password'. A 'Forgot password?' link is below the password field. A green 'Sign In' button is prominent, with a blue arrow pointing to it. Below the button is a link 'I have a Phone/PIN'. At the bottom, there's a 'Don't have an Account?' section with a 'Create one here' button, and a note about ConnectNetwork. The right screenshot is the 'Agreements' page, titled 'Your relationship with Telmate'. It contains two checkboxes: 'I have read, and agree to the Terms of Service and Privacy Policy' and 'If applicable, the only method of communication which offer the protection of privileged attorney-client communication is telephone communications...'. A blue arrow points to the first checkbox. At the bottom are 'I Decline' and 'I Agree' buttons, with a blue arrow pointing to the 'I Agree' button.

- At this point, you are logged into the system and can add a contact from the home screen.



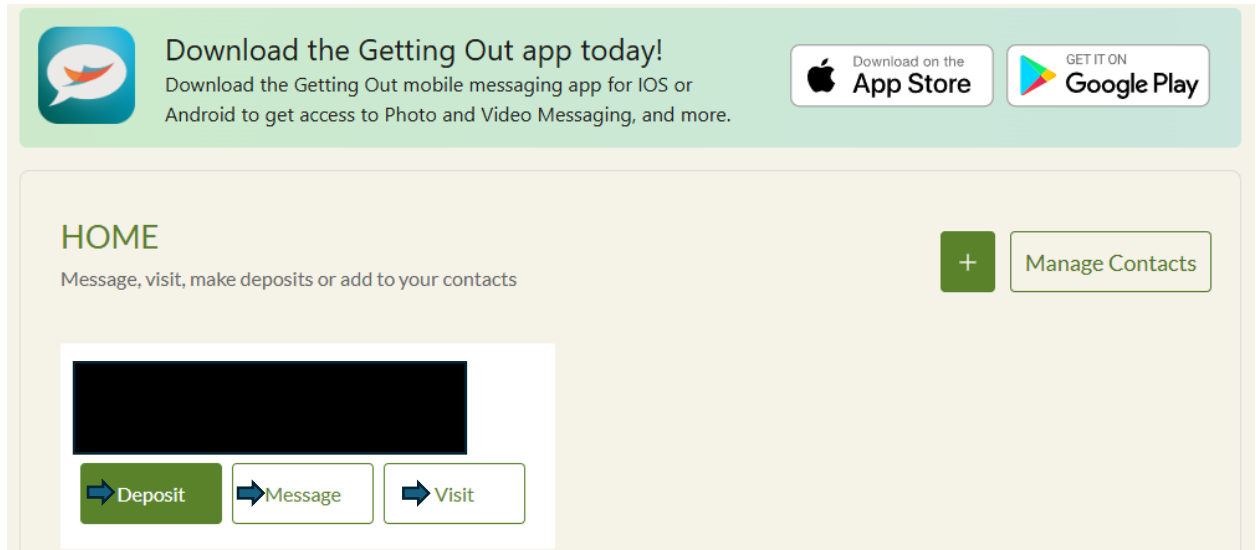
The image shows the 'HOME' screen of the Getting Out application. At the top, there's a green banner with the 'gettingout' logo and text: 'Download the Getting Out app today! Download the Getting Out mobile messaging app for IOS or Android to get access to Photo and Video Messaging, and more.' To the right of the banner are buttons for 'Download on the App Store' and 'GET IT ON Google Play'. Below the banner, the word 'HOME' is displayed in green, followed by the text 'Message, visit, make deposits or add to your contacts'. At the bottom, there's a green button with a plus sign and the text '+ Add New Contact', with a blue arrow pointing to it.

- Search for your contact. A list of offenders that match your search criteria will be shown with their name, booking number, booking date, and date of birth. This information has been hidden here for privacy reasons. Click the green plus symbol to add that person as a contact.



The image shows the 'SEARCH FOR CONTACT' screen. At the top, the title 'SEARCH FOR CONTACT' is in green. Below it is a 'Search For Contact' section with two dropdown menus: 'Nevada' and 'NV_DOC High Desert State Prison'. Below these is a text input field containing 'Smith'. At the bottom, there are three placeholder cards for contacts. Each card shows a person icon, a blacked-out image, and a green plus sign with a blue arrow pointing to it.

8. Once you click on the plus symbol, you will be returned to the home screen. **Once your contact accepts the invitation to connect**, you will see them listed on your home screen with options to Deposit funds for your use for messaging, message them, or setup to have a video visit.



9. Congratulations, your account is now setup, and you have added a contact to communicate with. Should you require additional assistance, please click the Help Center link at the top of your account page.

